We are always happy to welcome non-member guests here at the Tyrol Lodge.

The Tyrol is a unique place .We would like you to understand what to expect when you stay here at the Lodge before you book.

Here are a few tips to make your stay with us more enjoyable.

We are happy to help any guest when they arrive but we do not operate a full time check in / check out desk. We may not be here when guests first get here. There will be a rooming list on the red front door of our manager’s cottage. You can’t miss it. Check this list to see what room you have been allocated.

Let yourself into the main Lodge building. Any members staying will be happy to help you out. Just ask.

Guests need to bring their own bedding, pillows and towels. We simply do not have any to give people.

The Lodge is snowed in during the winter. You need to park in the Alta Lake Road car park and walk the last 100 metres down a path to get to the Lodge. It is a not-too-steep hill but can be a shock to a guest who arrives in the dark when it is snowing. Good boots and a head torch if arriving after dark are useful.

There are sleds available at the top of the hill to help in getting your stuff to the Lodge.

We do not take credit or debit cards here. We take cheques and cash. Guests can put their payment in the payments box in the Lodge. They don’t have to hand it to us.

You are expected to pay before you check out. The Lodge does not extend credit.

Check in time is 2.00pm. We are happy for people to arrive earlier and use the “public” areas of the Lodge but their bedroom may not be available until 2.00pm.

Check out time is 12.00 noon. As above, guests are welcome to use the public areas of the Lodge after this time but are expected to have their bedroom vacated and emptied of their luggage by midday.

There is a public phone in the Lodge for guests. The number is 604 905 6889. Please give this number to anyone you expect to call you during your stay. The office phone is for Lodge business and emergencies.

The kitchens have everything needed to cook except the actual food. The kitchen facilities are to be cleaned IMMEDIATELY after use – this means also doing your own washing-up and drying, and putting kitchen items back where you found them, so that everyone may enjoy a clean lodge.

We are happy to help with any problems or questions any guest may have during their stay here. However, this is also our home. Please be considerate about what time you knock on our door or phone in a non- emergency situation.

Please email us in advance of your stay if they have any questions at all.